



PortaPros Promotes Tyler Patterson to Head of Inside Sales & Dispatch

Nampa, ID, October 2024 – PortaPros is thrilled to announce the promotion of Tyler Patterson to Head of Inside Sales & Dispatch, recognizing his dedication, skill, and commitment to enhancing customer and technician support through streamlined communication. This promotion comes as PortaPros strategically merges its Inside Sales and Dispatch departments to strengthen its service delivery and customer relationships across Idaho and Eastern Oregon.

Tyler, previously serving as Dispatch Manager, has been with PortaPros for several years and has demonstrated exemplary leadership and a deep commitment to the team's success. Known for building strong team relationships and embodying PortaPros' core values, Tyler's promotion to Head of Inside Sales & Dispatch signifies a step forward in PortaPros' commitment to nurturing internal talent. His experience in dispatch operations, along with his enthusiasm for tech-driven solutions and sales innovations, align perfectly with PortaPros' mission of delivering clean, reliable, and local sanitation services.



"PortaPros is excited to announce the promotion of Tyler Patterson as the Company Dispatch and Inside Sales Manager. This leadership change follows the strategic merger of our Inside Sales and Dispatch departments, recognizing the importance of these teams working closely to maintain seamless operations and deliver exceptional service," said Jason Christie, VP of Operations. "With this integration, we remain focused on understanding our customers' needs and providing solutions that extend beyond just closing deals. We are confident that under Tyler's guidance, we will continue to strengthen our customer relationships and maintain the high standards PortaPros is known for."

In his new role, Tyler will oversee the dispatch and inside sales teams, ensuring seamless communication and innovation to support PortaPros' goals of growth and customer-focused solutions. His leadership style, marked by his hands-on approach and open-minded communication, is set to enhance PortaPros' culture of ownership and teamwork, benefiting both the team and PortaPros' clients. Tyler's strategic approach to leveraging technology and his passion for continuous improvement are expected to drive efficiencies that will benefit PortaPros' customers and the larger Eastern Idaho community.

"Our team operates like a puzzle, where every piece must fit perfectly to ensure smooth operations. This will not only enhance our operational efficiency but also reinforce our commitment to delivering real value to our clients," shared Tyler Patterson, Head of Inside Sales & Dispatch.



Tyler's promotion embodies PortaPros' values of togetherness and doing the right thing. His dedication to nurturing relationships and fostering a collaborative environment has left a lasting impact on the team, contributing to PortaPros' reputation as a company that puts people first. As a leader, Tyler actively supports his team, readily stepping in when needed, and consistently advocates for solutions to complex challenges.

Through this promotion, PortaPros reinforces its commitment to nurturing talent and aligning its team's growth with its long-term strategic vision. Tyler's goals for the future include exploring technological advancements, implementing sales enhancements, and finding innovative ways to support PortaPros' mission of service excellence.

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PortaPros is a leading provider of portable sanitation and temporary fencing solutions across Idaho and Oregon, dedicated to delivering the PortaPros Difference through customer-focused, reliable, and innovative service.

Learn more about PortaPros and our commitment to *doing it better by doing it different* at www.portapros.com